

## Taxicab operational procedures for operating at Fairbanks International Airport (07/22)

- Operational Order 6.1 Page 3 of 3 Violations of Rules and Regulations: Operators and or operations who fail to comply with city, airport, and/or state rules and regulations may forfeit their right to operate at the State of Alaska, Fairbanks International Airport for the duration of the operating permit per 17 AAC 42.095, paragraph (I)
- Minor violations will result in a minimum 10-day suspension of the permit from Reef

  Parking for any of the following:
- Taxicab vehicles must meet all the requirements outlined in Sect. 6 Commercial Vehicles 6.1 Taxicabs.
- Drivers must follow all operational procedures outlined below.
- Drivers must use the designated taxi lane for pickup and drop off.
- Pick up and drop off on other areas of the concourse is prohibited, except for Taxicabs with handicap permits or that have a passenger with a wheelchair or other ADA requirements.
- Waiting is not allowed except in the designated taxi lane behind the gate for pickup.
- Drivers may leave vehicles for a maximum of 5 minutes while in the staging area, but not while in the first spot behind the gate in the pickup only area.
- Except as authorized in this order, vehicles shall not be left unattended at any time on the concourse.
- The Airport provides a taxi lane for flag fare pick-ups. One taxicab at a time will be allowed in the first spot behind the gate in the pickup only area for walk up service without reservations.
- Flag fares must be taken in order, no jumping for flag pick-ups.
- While in first spot behind the gate in the pickup only area, the driver must stay with their vehicle and accept the first willing fare.

- Drop-off will occur in the "hash tag" area just beyond the pickup gate.
- Immediately after dropping off the passenger, the vehicle must leave this area and not engage in further business until cycling through taxi pickup waiting line.
- Must not commit Line infractions.
- No Soliciting fares on concourse.
- To facilitate taxi service during heightened national security alert situations; Drivers may be subject to additional security procedures per TSA regulations.
- Drivers of taxicabs may be required to undergo background checks and be issued special airport badges.
- Taxicabs may be required to undergo inspection every trip to the concourse.
- 10-day suspensions may be for individual drivers or for specific taxicabs. (Ex. John Smith owner of ABC taxicabs OR Taxicab # 12). Suspensions will result in de-activation of the AVI Tag for that person or vehicle and not allowed to operate anywhere at FAI for 10 consecutive days after which time the AVI Tag will be re-activated.
- Three minor violations within one permit year will result in de-activation of the AVI Tag for that person or vehicle and the loss of the permit from airport operations for the duration of the permit.
- Upon notification of failure of a vehicle to meet any or all City of Fairbanks and State of Alaska rules and regulations for fare carriers and drivers, taxicab owners / drivers will have ten (10) business days in which to provide proof to Reef Parking Staff that the issue has been corrected.
- If proof of correction is not provided to the Reef Parking Staff within ten (10) business days, the Taxi Permit will be revoked.
- To receive a new taxicab permit, the driver will need to submit a new application, fee payment, and pass a vehicle inspection.
- Privers wishing to file a complaint or report of noncompliance may do so by calling the Reef Parking Office at (907) 455-4571 or Airport Dispatch at (907) 474-2530.

